

SKIM TO GET IDEA OF Content

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	547	(705/10).CCLS.	USPAT; USOCR	OR	OFF	2005/04/19 14:06
S2	0	("l1and@ad<19991114").PN.	USPAT; USOCR	OR	OFF	2005/04/19 14:06
S3	412	S1 and @ad<"19991114"	USPAT	AND	OFF	2005/04/19 14:12
S4	49	S3 and internet and commerce	USPAT	AND	OFF	2005/04/19 15:33
S5	463	online semiconductor test @ad<"19991114"	USPAT	AND	OFF	2005/04/19 15:36
S6	276	S5 serial number	USPAT	AND	OFF	2005/04/19 15:36

READ

SKIMMED IN MORE DEPTH  
AND READING ABSTRACTS  
AS WELL AS PATENTS AS  
RELEVANT

REVIEWED:

"CUSTOMERS .COM" BY PATRICIA SEYBOLD  
"MARKETING MANAGEMENT" BY PHILIP KOTLER  
"ELECTRONIC COMMERCE" BY RAVI KALAKOTA

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	21582	product same (reliability quality) same (price cost availability)	US-PGPUB; USPAT	OR	ON	2005/04/19 16:00
S2	6101	(product near (reliability quality)) same (price cost availability)	US-PGPUB; USPAT	OR	ON	2005/04/19 16:01
S3	297	S2 and "705"/.ccls.	US-PGPUB; USPAT	OR	ON	2005/04/19 16:01
S4	36	S3 and semiconductor	US-PGPUB; USPAT	OR	ON	2005/04/19 16:01
S5	0	("2002/0059115").URPN.	USPAT	OR	ON	2005/04/19 16:10
S6	29	(tiered multi-level) adj (pricing costs price)	USPAT	OR	ON	2005/04/19 16:14
S7	101	(tiered multi-level) adj (pricing costs price)	US-PGPUB; USPAT	OR	ON	2005/04/19 16:11
S8	13	S7 and quality	USPAT	OR	ON	2005/04/19 16:16
S9	24	(order adj processing).ti.	USPAT	OR	ON	2005/04/19 16:19
S10	1	S9 and (complaint feedback)	USPAT	OR	ON	2005/04/19 16:20
S11	384	(complaint feedback) and S2	USPAT	OR	ON	2005/04/19 16:20
S12	26	(complaint feedback) and S3	USPAT	OR	ON	2005/04/19 16:24
S13	15503	(failure defect mortality) adj rate	US-PGPUB; USPAT	OR	ON	2005/04/19 16:25
S14	17	S13 and S3	US-PGPUB; USPAT	OR	ON	2005/04/19 16:33
S15	3	("5,586,041" "5726,920" "200200551945,726.920" "6,700, 950").pn.	US-PGPUB; USPAT	OR	ON	2005/04/19 16:33
S16	3	("5,586,041" "5726,920" "20020055194 5,726920" "6,700, 950").pn.	US-PGPUB; USPAT	OR	ON	2005/04/19 16:34
S17	3	("5586041" "5726920" "20020055194 5726920" "6700950").pn.	US-PGPUB; USPAT	OR	ON	2005/04/19 16:34
S18	4	("5586041" "5726920" "20020055194" "5726920" "6700950").pn.	US-PGPUB; USPAT	OR	ON	2005/04/19 16:34
S19	4	("5586041" "5726920" "20020055194" "5726920" "6700950").pn.	US-PGPUB; USPAT	OR	ON	2005/04/19 16:35
S20	1194	dell.as.	USPAT	AND	OFF	2005/04/20 13:02
S21	81	semiconductor pricing methodology	USPAT	AND	OFF	2005/04/20 13:48
S22	28564	semiconductor product information	USPAT	AND	OFF	2005/04/20 13:52
S23	27	semiconductor customer complaint system online	USPAT	AND	OFF	2005/04/20 13:58
S24	21	semiconductor business-to-business	USPAT	AND	OFF	2005/04/20 14:27

S25	0	product near (serial number) near (electronic commerce)	USPAT	AND	OFF	2005/04/20 14:29
S26	1677	serial number electronic commerce	USPAT	AND	OFF	2005/04/20 14:38
S27	5	amazon.as.	USPAT	AND	OFF	2005/04/20 14:38
S28	35812	semiconductor testing	USPAT	AND	OFF	2005/04/20 18:44
S29	11329	semiconductor thermal testing	USPAT	AND	OFF	2005/04/20 18:44
S30	9553	semiconductor screening	US-PGPUB; USPAT; USOCR	AND	OFF	2005/04/21 09:50
S31	0	semiconductor quality screening	US-PGPUB; USPAT; USOCR	AND	OFF	2005/04/21 09:50
S32	3779	semiconductor quality customer	US-PGPUB; USPAT; USOCR	AND	OFF	2005/04/21 09:54
S33	1652	e-commerce quality customer	US-PGPUB; USPAT; USOCR	AND	OFF	2005/04/21 10:09
S34	1	("5666493").PN.	USPAT; USOCR	OR	OFF	2005/04/21 10:12
S35	1	("5126612").PN.	USPAT; USOCR	OR	OFF	2005/04/21 10:13
S36	1	("5758327").PN.	USPAT; USOCR	OR	OFF	2005/04/21 10:49
S37	325	internet adj commerce	USPAT	AND	OFF	2005/04/21 14:25
S38	2436	(internet adj commerce) or (electronic adj commerce)	USPAT	AND	OFF	2005/04/21 14:26
S39	375	(customer identification number)	USPAT	ADJ	OFF	2005/04/25 09:38
S40	1	("5970475").PN.	USPAT; USOCR	OR	OFF	2005/04/25 10:54
S41	1	("4799156").PN.	USPAT; USOCR	OR	OFF	2005/04/25 12:53
S42	1125870	e-commerce purchase history file	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	OFF	2005/04/25 12:53
S43	1238400	e-commerce purchase history file customer online	US-PGPUB; USPAT; USOCR; EPO; JPO	OR	OFF	2005/04/25 12:54
S44	648	e-commerce purchase history file customer online	US-PGPUB; USPAT; USOCR; EPO; JPO	AND	OFF	2005/04/25 13:03

S45	1	("procure.com").as.	US-PGPUB; USPAT; USOCR; EPO; JPO	AND	OFF	2005/04/25 13:45
S46	3377	e-commerce "electronic commerce" e-business	USPAT	OR	OFF	2005/04/25 13:46
S47	302	S46 and ("purchase order" "purchase history")	USPAT	OR	OFF	2005/04/25 15:21
S48	5	"I5" and ("warranty")	USPAT	OR	OFF	2005/04/25 16:01
S49	0	"I5" and (update adj customer adj profile)	USPAT	OR	OFF	2005/04/25 16:02
S50	0	"I5" and update and (customer adj profile)	USPAT	OR	OFF	2005/04/25 16:03
S51	3377	e-commerce "electronic commerce" e-business	USPAT	OR	OFF	2005/04/25 16:04
S52	73	S51 and update and (customer adj profile)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2005/04/25 16:09
S53	1212	customer adj relationship adj management	US-PGPUB; USPAT; USOCR; EPO; JPO	AND	OFF	2005/04/25 16:35
S54	21	S53 and @ad<"19991115"	US-PGPUB; USPAT	OR	OFF	2005/04/25 16:36
S55	5	update adj customer adj profile @ad<"19991115"	US-PGPUB; USPAT; USOCR; EPO; JPO	AND	OFF	2005/04/26 09:16
S56	0	otisline	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	OFF	2005/04/26 12:49
S57	5413	elevator monitoring	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	AND	OFF	2005/04/26 12:49
S58	864	elevator monitoring emergency	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	AND	OFF	2005/04/26 12:50
S59	880	register user (unique adj identification adj number)	US-PGPUB; USPAT; USOCR; EPO; JPO	AND	OFF	2005/04/26 13:35